# **DieHardNetwork Minecraft Rules**

The rules in this document are enforced by moderators on DieHardNetwork. These rules are <u>not in</u> <u>any way related to the terms of service or privacy policy</u>. These rules are <u>not in any way related to</u> <u>the rules of the discord server</u>. These rules are subject to changes without needing to alert players. On every punishment enforced on DieHardNetwork the moderator(s) involved have the final say. These rules do not overrule decisions made by moderators. Punishments on DieHardNetwork can often be appealed, the appeal process is based on judgement of (a) moderator(s) and these rules do not overrule the moderator(s).

Please note these rules are separate from the terms of service and privacy policy of DieHardNetwork

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## Summary

The summary of rules is the same as the rules given in-game. Do note that this list does not contain every rule, it should contain all the regular rules that people come into contact with a lot.

- No cheating
- No griefing
- No spamming
- No swearing
- Keep the chat English
- No acts of hate, violence, verbal assault, or any discrimination
- Do not converse about adult or non-PG topics
- Do not kill people that have PVP disabled
- Do not exploit
- Do not advertise
- Follow directions from staff members

## Cheating

Cheating is defined as getting an unfair advantage over other players in the server. This rule mainly focus on modified clients but is not just limited to modified clients. This rule also includes modifications to computer accessories and peripherals, as well as resource-packs that give an advantage.

What clients are not allowed?

- Clients that change player behaviour are not allowed. The clearest examples of this are clients that allow a user to fly or similar. Popular clients that do not do this include among others "Badlion" and "Lunar client".

What modifications to computer accessories and peripherals are not allowed?

- A macro ("A single instruction that expands automatically into a set of instructions to perform a particular task") on a mouse or keyboard are not allowed.
- Changing your peripherals in a way that make it possible to keep moving or staying in the server in a different manner without you touching the peripheral is not allowed.

What resource-packs are not allowed?

- Resource-packs that allow you to look through certain blocks are not allowed.
- Resource-packs that give you a significant advantage over other players without a resource-pack are not allowed.

Are you not sure if something is considered cheating or not? Contact moderators to get a clear answer!

# Griefing

This rule is currently shelved and not enforced due to a recent rule change. More information will come online about this soon.

## Chat-related rules and guidelines

No spamming:

- Repeating the same message multiple times. - A string of random characters in the chat.

No swearing:

- For most swearwords our chat filter will prohibit you from saying it, do not try to get around this.

#### Language:

- Keep the chat in English. This is so our moderators can correctly moderate and keep the chat PG-friendly.

#### Verbal abuse:

- We absolutely do not accept verbal abuse. (More about this on the next page)

It should be noted that all the rules above <u>also count for signs and other ways of communication</u>. This means you can still be punished or receive a warning for any of the rules above if you type it in a book-of-quill or a sign instead.

#### Acts of hate, violence, verbal assault or discrimination

Under no circumstances do we accept acts of hate, violence, verbal assault or discrimination. This includes homophobia, transphobia. Acts of hate is a vague term on purpose as these cases are decided on from a case to case basis. These acts do have to be of significant importance or with implied hate, an example of this would be a dox.

If acts of hate, violence, verbal assault or discrimination occur the moderators will be looking on a case to case basis on what course of action to take. We work with multiple platform providers as well as law enforcement agencies if necessary.

If deemed necessary an account can be blacklisted from DieHardNetwork which prohibits access to all of our platforms, this also prohibits access to our support lines which means an unban would be impossible.

We highly encourage people that have experienced any acts of hate, violence, verbal assault or discrimination to contact a moderator in-game or through one of our support channels.

## **PVP-related rules and guidelines**

In the SMP we currently give players the option of toggling PVP off by using "/pvp off". There are multiple ways to still kill players in the SMP with pvp off, because of this players are not allowed to kill a player with PVP off. This however also goes the other way around, if you have PVP off you are not allowed to kill a player with PVP on.

We also use an automated combat logging system in the SMP, this means you can not log out of the game while you are in combat with another player. If you do you will die and lose the items you currently have at that time.

Do be aware that when you get into combat, you can lose all your items if you die.

# Exploiting

We define exploiting as "Making use of a situation in a way considered unfair or underhand". This is a broad definition on purpose, as exploiting can take many forms. From using block glitches to crashing the server are all exploiting.

A number of examples of what is considered exploiting:

- Server crashers
- Block glitches (for example to look through the ground
- Duplicating items using a glitch
- Duplicating blocks using a glitch

We do allow some exploits that we believe can make the playing experience better, an example of this are bedrock break exploits to grant access to the nether roof.

#### **Alternative accounts**

Alternative accounts (or alt accounts) can be used to avoid punishments, we refer to this as altabuse. Alt abuse can instantly increase punishment length and will be an automatic ban. We have multiple ways of tracking down alt accounts and differentiating between alt accounts and a different player. In rare cases other people playing from the same location can get caught up in the crossfire and be banned as well due to alt abuse. This happens if we had no prior indication that this account was a different person. We of course try to limit this from happening as much as possible but it does occur, if you want to prevent this from happening simply follow the rules.

Alt-abuse can also be defined as using an alternative account to gain an advantage for a different account (I.e. transferring claim blocks to the main account). This can also be seen as alt-abuse but depending on the case this can have a lesser punishment.

If you are not sure if something is considered alt-abuse or not, feel free to contact one of our moderators to clarify this rule.

## Notes

After all these rules we want to clarify or note a few things that can have an effect on punishments (and/or) your playing experience.

Our discord and Minecraft platforms often handle punishments as different entities (I.e. getting a mute on discord does not mean you will automatically get a mute in Minecraft). This is however only in less severe incidents. If we believe something that happened will impact the other platform as well or if the incident has a large enough impact, someone may be banned on both platforms.

Breaking a rule can lead to losing access to the Minecraft network, discord <u>and prohibit access to our</u> <u>store</u>. Any items bought will not be removed because of a punishment, but also not extended. This means you may forfeit your time with a time limited rank while breaking rules. Although we will never remove bought items or ranks in Minecraft, we can prohibit your access to the store meaning you are not allowed to buy anything else. This information is also in our terms of service so this is just reiterating it.

Providing items/services/information in-game for (crypto) currency is forbidden.

With severe enough incidents you may also forfeit your right to contact our moderators. This can mean making an appeal can become impossible. Of course this is only done on very rare occasions.

Our team works together with law enforcement agencies and server providers for very rare incidents. Any information stored can be used for this. This information is also in our privacy policy so this is just reiterating it.

## Appeal process

Before we explain the appeal process it should be noted that moderators always have the final say and this procedure does not have to be used. You are not entitled to an appeal process. That being said, if moderators allow an appeal process, you can read all the information on this page.

By opening a discord support ticket you are allowed to state you would like to appeal a punishment you received. The moderator(s) will get all the information they have about your punishment and the reasoning they used to decide to hand out a punishment. You are allowed to dispute anything said as well as state anything you would like to say, this can be a justification or the story in your own words. If the moderator that gave you the punishment is handling the appeal ticket a different moderator that was not involved in your punishment will eventually decide about the appeal.

This can result in a denied appeal, in which the punishment stays the same, a shorter or less severe punishment or the punishment being removed completely. In rare cases, most often when there is proof of you giving false information, the punishment can also be increased. This appeal procedure is designed to make sure a punishment is considered a fair punishment by multiple moderators to make sure no one moderator has a final say.

If access to our support channels was prohibited ("With severe enough incidents you may also forfeit your right to contact our moderators. This can mean making an appeal can become impossible. Of course this is only done on very rare occasions.") an appeal will instantly be denied.